



VAN WERT COUNTY GENERAL HEALTH DISTRICT

Frequently asked questions:

1. What should I do before coming to my appointment?

- Eat something to keep your blood sugar stabilized as this will decrease the chance of feeling lightheaded after the vaccination is received.
- Submit vaccination records if vaccinations were received elsewhere.

2. How do I obtain the needed appointment forms ahead of time?

- You can go to our website vanwertcountyhealth.org and click on immunization forms under the featured topics section on the main page. You will have the option to print the form for a child or an adult. You may also pick the form up at the Health Department prior to the date of your appointment. **If your forms aren't completed prior to arriving for your appointment you will be re-scheduled for another day.**

3. What should I bring to my appointment?

- Completed forms, insurance card, adoption decree and proof of guardianship if applicable. Children under 18 years of age must be accompanied by their biological parent or guardian. **If your child comes alone or with another family member, the appointment will be re-scheduled.**

4. What to expect at my appointment?

- Please arrive 10 minutes before your appointment.
- Your insurance card may need to be scanned if there's a change in providers
- 2 months, Kindergarten, 7th, 12th grade and new patients to our Health Department will need to complete a new form. Forms are good for 1 year after date of first appointment.
- All other patients will review, initial and date their current form to make sure no changes in health history have occurred since the last appointment.

5. Will my insurance cover my vaccinations?

- It's the patient's responsibility to call and check with their insurance company/Medicare/Medicaid to see if the vaccinations they will be receiving are covered prior to the appointment.

6. What do I do if I can't make it to the appointment?

- Please call 419-238-0808 Ext. 103 or 107 to re-schedule the appointment. Leave a message on the voicemail if no one can be reached and we will return your call as soon as possible.

7. How long will my appointment take?

- The appointment could take up to 30 – 60 minutes depending on the following factors:
 - Amount of vaccinations required
 - Education required
 - Verification of ours and the state records
 - Preparation of vaccines
 - Number of persons getting vaccinated
 - Time it takes to administer vaccine
 - Any additional needs of patient after vaccinations are given
- Consider this appointment as you would if you were going to the doctor's office. Depending on patient's needs appointments may run late. Remember this when scheduling other errands/appointments you may have that day to avoid being late.

8. Why am I being asked about vaccinations I have chosen not to receive at every appointment?

- We have an obligation as Public Health employees to educate and inform you at every visit about vaccinations that are recommended for you or your child. We believe in the time since the last appointment that through new information, research or investigation that you may have done that your opinion on a particular vaccination might have changed. We don't want to miss an opportunity to give complete protection and strive to keep you and your children's health as our number one priority.

9. Why do I have to wait 15 minutes after my adolescent child's vaccinations are given?

- Studies have shown that children may feel lightheaded or dizzy within the first 15 minutes after vaccination. We need to be able to treat and monitor if this does occur. We don't want anyone to have this happen on the way home in the car making it a danger for the child as well as the caregiver.

10. What would be a normal side effect after a vaccination be?

- Soreness, redness or slight swelling at the injection site as well as fever. A cold compress and Acetaminophen can be used if needed. Don't give Acetaminophen if it isn't needed as we don't want to expose the liver to medications that are unnecessary.

11. Why shouldn't I give my child Tylenol before their appointment?

- It is no longer recommended to give Tylenol before receiving vaccinations, as we want to avoid exposing the liver to unnecessary medications.

12. Why am I being asked about vaccinations when I have an appointment for a TST?

- Part of our process we check our records at each visit to make sure all children and adults have completed the recommended vaccinations. We want educate you on and administer any vaccination that hasn't been received.